

RENEE ALBRECHT-MALLINGER

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Designer, researcher, strategist, and leader. Seeking connections with people who want to imagine and work towards a better world.

EXPERIENCE

Massachusetts Bay Transit Authority Senior UX Designer

Boston, MA (Remote), 2022-present

Leading discovery and evaluative research on a cross-functional product design team that has developed a new on-time performance management software for bus, light rail, and heavy rail. Contributing to a growing research repository across content areas to build a more holistic understanding of rider experiences. Collaborating with other researchers and content strategists to construct an opportunity map from past research efforts, to be used to scope future projects for the MBTA.

Night Heron Studio Founder and Principal

Chicago, IL, 2020-Present

Building strategy and researching complex problems for clients looking to integrate a systems perspective that considers the needs of both financial and non-financial stakeholders. Planning and facilitating workshops related to consensus-building, storytelling as a tool for design communication, futures literacy, and design thinking.

Greater Good Studio Design Research Lead

Chicago, IL, 2020-2022

Led teams through from discovery through prototyping on social impact projects as both project manager and content lead. Planned and executed research, managed client relationships, co-created strategies and solutions, and built organizational capabilities to address some of society's toughest challenges in health, education, and public policy. Developed frameworks for impact assessment and supported business development.

IA Collaborative Senior Design Researcher

Chicago, IL, 2018-2020

Developed and applied creative research and synthesis methods to uncover insights and unmet needs. Collaborated with graphic, interaction, content, UX, and product designers to develop people-centered solutions across brand, digital, product, service, and systems. Created and supported company-wide initiatives on equity and justice

Perspectives Charter Schools and Chicago Public Schools Mathematics Educator, Instructional Leader

Chicago, IL, 2007-2015

Designed and delivered math technology learning experiences for urban schools; Coached educators in math, literacy, and cultural competency. Subjects include calculus, pre-algebra, and Arduino.

University of Chicago, Urban Teacher Ed Program Lead Teacher

Chicago, IL, 2011-2013

Developed and taught an original non-Euclidean and transformational geometry curriculum; mentored pre-service teachers.

EDUCATION

IIT Institute of Design

Master of Design

Chicago, IL, 2018

Copenhagen Institute of Interaction Design

Summer School

Copenhagen, Denmark, 2014

Northwestern University

Master of Science in Education

Evanston, IL 2010

St. John's College

Bachelor of Arts, Liberal Arts

Santa Fe, NM, 2007

AWARDS AND PUBLICATIONS

PRIMER 2020

Posthuman Scenarios & Participatory Design

Virtual conference, 2020.

ALA Midwinter Conference 2020

Reading Groups, Speculative Design, & Wicked Problems

Philadelphia, PA 2020

Anticipation 2019

Notes from the Sea: Critical design, posthumanism, and anticipation

Oslo, Norway 2019

Annals of Internal Medicine

Development of a Framework and Tool to Facilitate Cost-of-Care Conversations With Patients During Prenatal Care

Chicago, IL 2019 (contributor)

Academic Design Management Conference

Reimagining Home Confinement

London, England 2018

Biodesign Challenge

Notes from the Sea 2218

New York, NY 2018

The Moth

StorySLAM winner

Chicago, IL 2012-2014